



## Truckl Privacy Policy

Effective as of November 28, 2018

Truckl, LLC operates the Truckl mobile application (“App”), the Truckl.io and Blockl.io websites (“Sites”), and the accompanying transportation software solution services (together with the App and the Sites, the “Services”). The Truckl Services can be used by individuals or businesses.

Truckl respects and protects the privacy of the users that use our Services. We maintain strict policies to ensure the privacy of those who use our Services (“Users”). This policy (“Privacy Policy”) describes the types of information we may collect from you and our practices for how we collect, use, maintain, protect, and disclose such information.

This Privacy Policy also includes a description of certain rights that you may have over information that we may collect from you.

By using the Services, you agree to this Privacy Policy. If you do not agree with our policies and practices, your choice is to not use our Services.

### Collection of Your Information

Through the Truckl Services, including the Sites and App, Truckl provides interactive features that allow you to disclose information directly to other Users. Truckl assumes no obligations or responsibility with respect to the information you provide or share through such interactive features. To participate in these interactive features, we may require you to register with us and provide certain information such as:

- Name;
- Mailing Address;
- E-mail Address;
- Phone Number;
- Employer;
- Job Title;
- Billing and Payment Information;
- DUNS Number;
- CDL Number;
- MC /DOT Number;
- Tax ID;
- Business Information;
- Age;
- Gender;
- CDL Endorsements;
- Insurance; and



- Equipment Ownership.

We collect your personal information when you, or another Truckl User or customer, affirmatively give it to us through interactions with Truckl, including:

- During sign up to use Truckl;
- Through transactions on the Services;
- Through service requests or customer support;
- Through survey forms; or
- Through general use of the Truckl Services.

We do not collect any personal information about you unless it is voluntarily provided to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Truckl's public message boards, this information may be collected and used by others.

Truckl may also collect anonymous information, which is not unique to you, such as your:

- Browser Type;
- Domain Names;
- Access Times; and
- Physical Location.

We may combine non-personal information you give to us with personal information we collect about you. When combined, this will be treated as personal information and we will only use it in accordance with this Privacy Policy.

We may collect non-personal information via automatic means including through cookies or through our third party service providers.

### **Location Tracking**

If you are using the Service as a User that provides transportation, you may be required to enable location tracking information on your device. When you permit the gathering of location information, we may collect and process information about your actual location, such as GPS signals sent by a mobile device. We may also use various technologies to determine location, some of which may be made available through third party licensors. The types of location data we collect depends in part on your device, account settings, and applicable transactional needs. Your failure to enable location tracking may prevent the proper functioning of the Service.

Depending on your use of the Services, we may share your location data with other Users or Truckl customers.



### **Use of your Personal Information**

Truckl collects and uses your personal information to operate its Site(s) and deliver the services you have requested.

In general, we use your personal and non-personal information:

- when it is necessary in connection with any contract that you (or a third party) have entered into with us, or to take steps prior to entering into a contract with us;
- when we have a legitimate interest in using the information for the purpose of contacting you, subject to compliance with applicable law;
- when we have a legitimate interest in processing your information for the purpose of providing or improving our Services;
- when we have a legitimate interest in using the information for the purpose of detecting, and protecting against, breaches of our policies and applicable laws;
- when we have a legitimate interest in using the information for the purpose of detecting and protecting against fraud; or
- when we have obtained your prior consent to the use (this legal basis is only used in relation to uses that are entirely voluntary – it is not used for information processing that is necessary or obligatory in any way).

Truckl may also use your personally identifiable information to inform you of other products or services available from Truckl and its affiliates.

We may use aggregated (anonymized) information about you, and information that does not identify any individual, without restriction.

### **Sharing Information with Third Parties**

Truckl does not sell, rent or lease its customer lists to third parties.

If your use of the platform is in connection with a transaction with another Truckl User or customer, we may share your information with that User or customer consistent with the transaction taking place.

Truckl may, for our legitimate interests, share your information with contractors, service providers, third party authenticators, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them. These service providers may be located in the US or in other locations.

Truckl may also disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Truckl; (b) protect and defend the rights or property of



Truckl; (c) act under exigent circumstances to protect the personal safety of Users of Truckl, or the public; and/or (d) in connection with a business transaction where Truckl, or a substantial portion of its assets, are being sold.

### **Tracking User Behavior**

Truckl may keep track of the Sites and pages our Users visit within Truckl, in order to determine what Truckl services are the most popular. This data is used to deliver customized content and advertising within Truckl to customers whose behavior indicates that they are interested in a particular subject area.

### **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Truckl. This information can include: your IP address, device information, browser type, domain names, access times and referring website addresses. This information is used for the operation of the Service, to maintain quality of the Service, and to provide general statistics regarding use of the Services.

### **Use of Cookies**

The Truckl Sites may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize Truckl pages, or register with Services, a cookie helps Truckl to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Truckl Site, the information you previously provided can be retrieved, so you can easily use the Truckl features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Truckl Services or Site(s) you visit.

### **Links**

The Services may contain links to other websites. Please be aware that we are not responsible for the content or privacy practices of such other websites. We encourage our Users to be aware when they leave our site and to read the privacy statements of any other website that collects personally identifiable information.



### **Security of your Personal Information**

Truckl secures your personal information from unauthorized access, use, or disclosure. Truckl uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through the Services cannot be guaranteed.

### **Children Under 16**

Our Services are not intended for children under 16 years of age. We do not knowingly collect personal information from children under 16. If you are under 16, do not use or register on the Services, make any purchases, use any of the interactive or public comment features, or provide any information about yourself to us. If we learn we have collected or received personal information from a child under 16 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 16, please contact us at the email address listed below.

### **Opt-Out & Unsubscribe from Third Party Communications**

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from third-party partners of Truckl by contacting us here:

- Email: [support@truckl.io](mailto:support@truckl.io)
- Phone: (855) 878-2557

### **E-mail Communications**

From time to time, Truckl may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Truckl or click on a link therein.



If you would like to stop receiving marketing or promotional communications via email from Truckl, you may opt out of such communications by [support@truckl.io](mailto:support@truckl.io).

### **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

### **California Privacy Rights**

California Civil Code Section § 1798.83 permits Users of our Services that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to the email address listed below.

If you are a California resident under the age of 18, and a registered User of our Services, California Business and Professions Code Section 22581 permits you to request and obtain removal of content or information you have publicly posted. To make such a request, please send an e-mail with a detailed description of the specific content or information to the email address listed below.

Please be aware that such a request does not ensure complete or comprehensive removal of the content or information you have posted and that there may be circumstances in which the law does not require or allow removal even if requested.

Under California law, California residents who have an established business relationship with us may opt-out of our disclosing Personal Data about them to third parties for their marketing purposes.

### **Do Not Track Settings**

Your device operating system or browser may include settings, options, or add-on components to control the placement and presence of cookies and access to location information. We do not track our Users over time and across third party websites to provide targeted advertising and do not specifically respond to Do Not Track (“DNT”) signals. However, some third party websites do keep track of your browsing activities, including across other websites on the Internet, which enables these websites to tailor what they present to you. If you are visiting such websites, your browser may allow you to set a DNT signal on your browser so that third parties know you do not want to be tracked.

### **Changes to this Statement**

Truckl reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by



updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

**Contact Information**

Truckl welcomes your questions or comments regarding this Statement of Privacy. If you believe that Truckl has not adhered to this Statement, please contact Truckl at:

Truckl LLC  
9125 Gunnison Dr.  
Dallas, Texas 75231

Email Address:  
support@truckl.io

Telephone number:  
(855) 878-2557